



2020

Performance Report

Providing Solutions During A Pandemic Year
Empowering Individuals with Disabilities

25,000
Maryland
individuals
served



Baltimore City
Baltimore County
Harford County



2,500
provided
with in-home
services or
aging-in-
place
services



20
Programs
613
independent
living services

35
veterans
received
in home
services



37 custom devices
96 volunteer engineers &
medical professionals
104 student engineers
2176 volunteer hours

in 7
counties



83 youth
(under 25)
received
adult
transition
services

See Executive Director's Message on back



140
individuals
assisted
with solving
social
security
concerns



84
individuals
served
with
specialized
phone
equipment



\$100,000
Equipment
purchased for
consumers -
Through
Matching Grant

\$110,000
Volunteer
Hours
contributed

Housing
Information
Workshop



A Note from the Executive Director

2020 has been a challenging time for all of us. The Board, staff, and volunteers of the IMAGE Center have responded in full force. We are the only center for independent living (CIL) in the Baltimore City, Baltimore County, and Harford County region serving more than 25,000 Marylanders in FY 2020. The IMAGE Center is a critical resource providing life changing services through our 20 programs and 613 independent living services. As we turn the corner to 2021, we need your financial support more than ever, as together, we will continue to help individuals with disabilities achieve their potential and enjoy healthier, more fulfilling lives.

Michael Bullis

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